

# WORDS

## ENABLE EVERYONE IN YOUR ORGANISATION TO FEEL VALUED AND RESPECTED

We know from research that inclusive cultures are high performance cultures – they deliver greater performance and productivity. How we speak to and about each other influences how we treat each other, and so it also builds our workplace culture.

Language is a powerful tool for building inclusion or exclusion at work – it allows people to feel valued, respected and one of the team (included) or under-valued, disrespected and an “outsider” (excluded).

This interactive and evidence based knowledge program utilises DCA’s latest research findings across Age, Cultural, Disability, Gender, Indigenous and LGBTi+ diversity dimensions and equips participants with the skills, knowledge and resources to be more inclusive at work and beyond.

### WHO SHOULD ATTEND:

- Diversity and HR practitioners.
- Business leaders and managers

### LEARNING OBJECTIVES/OUTCOMES INCLUDE:

- Explain why #WordsAtWork matter in your workplace.
- Identify what Inclusive Language is.
- Describe how to address Non Inclusive-Language.
- Demonstrate how to locate and use #WordsAtWork Resources.

PERTH KNOWLEDGE  
PROGRAM SERIES 2017

Wednesday, 20 September 2017

or

Thursday, 21 September 2017

#WordsAtWork: 10.00 - 12.00noon

Inclusive Leadership: 2.00 - 4.00pm

Deloitte Greenhouse Perth  
Tower 2, Brookfield Place,  
Level 9, 123 St Georges Terrace.

DCA Members:

Price per person & session: \$395;

Non-members:

Price per person per session: \$495

Facilitator:

Andrew Maxwell

DCA Knowledge & Development  
Program Manager.