

# WORDS

## ENABLE EVERYONE IN YOUR ORGANISATION TO FEEL VALUED AND RESPECTED

We know from research that inclusive cultures are high performance cultures – they deliver greater performance and productivity. How we speak to and about each other influences how we treat each other, and so it also builds our workplace culture.

Language is a powerful tool for building inclusion or exclusion at work – it allows people to feel valued, respected and one of the team (included) or under-valued, disrespected and an “outsider” (excluded).

This interactive and evidence based knowledge program utilises DCA’s latest research findings across Age, Cultural, Disability, Gender, Indigenous and LGBTi+ diversity dimensions and equips participants with the skills, knowledge and resources to be more inclusive at work and beyond.

### WHO SHOULD ATTEND:

- Diversity and HR practitioners.
- Business leaders and managers

### LEARNING OBJECTIVES/OUTCOMES INCLUDE:

- Explain why #WordsAtWork matter in your workplace.
- Identify what Inclusive Language is.
- Describe how to address Non Inclusive-Language.
- Demonstrate how to locate and use #WordsAtWork Resources.

### Format

This program is delivered over 2 hours at your organisation by experienced DCA staff and consultants.

### Fees (incl. GST)

\$2,500 per session for DCA members.

\$3,600 per session for non-members.

All prices are inclusive of a 10% administration fee.

Each session can accommodate up to 15 participants, who will receive a program workbook. Any additional participants will incur extra costs. Numbers are generally capped at 20 but this at the discretion of the facilitator.

### Facilitators

- Dr Jane O’Leary  
*DCA Research Director*
- Andrew Maxwell  
*DCA Knowledge & Development Program Manager*
- Maree Burgess  
*Professional Facilitator & Presenter*